NHPUC NO.2 HAMPSTEAD AREA WATER COMPANY



Issued: Februar	y 19, 1999
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Effective:

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NHPUC NO. 2

WATER

HAMPSTEAD AREA WATER CO., INC.

SERVICE AREA

The territory authorized to be served by this Company and to which this tariff applies is as follows:

- A. A limited area of Danville, NH
- B. A limited area of Hampstead, NH
- C. A limited area of Plaistow, NH
- D. A limited area of Sandown, NH
- E. A limited area of Chester, NH
- F. A limited area of Atkinson, NH
- G. A limited area of Salem, NH
- H. A limited area of East Kingston, NH

Authorized by NHPUC Order #24,299 in Docket DW 03-150

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March 26, 2004

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NHPUC NO. 2 WATER HAMPSTEAD AREA WATER CO., INC

DEFINITIONS

"Utility"

shall mean the Hampstead Area Company,

"Commission"

shall mean the New Hampshire Public Utilities Commission.

"Customer"

shall mean any individuals, partnerships, firms, associations, corporations, city, town, or governmental division whose property is

served by the utility.

"Main Pipe"

shall mean the supply pipe from which service connections are made

to supply water to customer.

"Service Pipe"

shall mean the pipe running from the main pipe to inside the cellar

wall of the customer's building or point of property entrance.

Authorized by NHPUC Order # 23,954 in Docket DW-01-0204

Issued: Current

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TERMS AND CONDITIONS

1. Application for Service

Application for water service may be made by the owner or his agent. Whether or not a signed application for service is made by the customer and accepted by the company, the rendering of service by the Company and its use by the customer shall be deemed a contract between the parties and subject to all provisions of the tariff applicable to the service.

2. Service Pipe

- A. <u>Location</u>. Service pipe connections normally will be made only from the street which is the legal address of the premises served.
- B. <u>Installation, Ownership, and Maintenance</u>.
 - 1) For an Individual Customer or Group of Customers:
 - a) All service pipes, including the curb stop within the limit the highway (the "Main-to-Stop"), shall be installed, owned and maintained by the utility.
 - b) From the limits of the highway to the premises served (the Stop-to-End"), the service pipe will be installed by the Company or a representative of the Company at the customer's expense.
 - c) The customer will maintain the service pipe from the stop to the dwelling.
 - 2) For Developers:
 - Developers will be responsible for the cost of installation of service pipes from the main line to the premises served (the "Main-to-End").
 - 3) The utility reserves the right to refuse water service to any location until such time as the utility shall decide that there is sufficient progress to show that the building will be completed and occupied.

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- 4) On future installations, or re-installations, of service lines, only one customer will be supplied through one service pipe. Where more than one customer is now supplied through one service pipe and under control of one curb-cock and violation of the rules of the Company by either or any of the customers so supplied shall be deemed a violation by all and the Company may take such action as could be taken against a single customer, except that such action shall not be taken until the innocent customer who is not in violation of the Company's rules has been given a reasonable opportunity to attach his pipe to a separately controlled service connection.
- C. <u>Joint Use of Service Pipe Trench</u>. No service pipes shall be laid in the same trench with gas pipe, sewer pipe or any other facility of a public utility, nor within three (3) feet of any open excavation or vault.
- D. <u>Temporary Service Connection</u>. Temporary service is one that is installed to any building or trailer not placed on a permanent foundation, or to a garden or for other temporary use. The whole cost for installation from the nearest available main, and maintenance, shall be at the customer's expense.
- E. <u>Stop Cock</u>. Every service must be provided with a stop cock or valve easily accessible and located inside the building near the service entrance. All piping shall be below frost level or otherwise protected from freezing and shall be so arranged as to permit drainage whenever necessary.
- F. <u>Thawing.</u> When it becomes necessary to thaw a frozen service pipe and it cannot be determined where it is frozen, and the Company at the customer's request undertakes to thaw the same, one-half of the cost thereof shall be paid by the customer.

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3. <u>Winter Construction</u>.

Ordinarily no new service pipes or extensions of mains will be installed during winter conditions (when frost is in the ground) unless the customer shall, i. Present evidence satisfactory to the Company that no governmental law, ordinance or regulation will be violated thereby, and ii., defray all extra expense incurred by such installation.

4. Maintenance of Plumbing.

Customers shall maintain the plumbing and fixtures within their own premises in good repair, free from leaks and protected from freezing, at their own expense; and for failure to do so service may be disconnected. Any relocation of the service pipe on customer's premises due to change in grade, relocation of grade or otherwise shall be at the customer's expense, and in no event shall the Company be responsible for any damage done by water escaping therefrom.

5. Meters.

- A. <u>Use of Meters</u>. All water service will be metered.
- B. <u>Size of Meter</u>. The size of the meter will be determined by the Company.
- C. <u>Meter Setting</u>. The customer shall provide a clean, dry, warm and accessible place for the installation of the meter as nearly as possible to the point of entrance of the service pipe to the building. The original cost of the meter and installation shall be borne by the Company; however, the Company reserves the right to charge customers -
 - 1) For excess cost over the cost of a meter that the Company determines should be used whenever the customer requests a special metering device or a meter larger than the Company determines is necessary.
 - 2) For piping and fitting in excess of normal requirements.
 - 3) A meter, once set, will be relocated only at the customer's expense.
- D. <u>Meter Boxes</u>. When the customer fails or neglects to furnish a suitable location for a meter inside his building or where for other reasons it is necessary or expedient to locate the meter in an underground box or vault, the customer shall bear the expense of same. Any relocation of such underground box or vault shall be the customer's expense.

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- E. Repairs. Meter repairs or replacements necessitated by ordinary wear will be paid for by the Company; those caused by freezing hot water, or by other fault of the customer will be charged to the customer, including replaced parts, labor and transportation.
- F. <u>Auxiliary Meters</u>. If additional or auxiliary meters are desired by the customer for sub-division of the supply, they shall be furnished, installed and maintained at the customer's expense. The quantity recorded by the meter shall be taken to be the amount of water passing through the meter, which amount shall be accepted as conclusive by both the customer and the Company.
- G. <u>Non-Registering Meters</u>. If a meter is found which does not register, the bill for the period of non-registration will be based upon information recorded prior to or subsequent to the period of non-registration, and any other pertinent information supplied by the customer or known to the Company.
- H. Testing. Meters will be tested before installation. Thereafter all meters will be tested in accordance with the requirements of the meter testing rules and regulations of the Public Utilities Commission. The Company reserves the right to remove and to test any meter at any time and to substitute another meter in its place. In the case of a disputed account involving the question as to the accuracy of the meter, such meter will be tested by the Company upon request of the applicant. The fee for testing such meter will be as shown under Miscellaneous Charges (page 14, Section 16).
- Charges. Payable in advance of test. In the event that the meter so tested is found to have an error in registration in excess of three percent (3%) at any rate of flow within normal test flow limits, to the prejudice of the customer, the fee advanced for testing will be refunded and the current bill rendered, based on the last reading of such meter, shall be corrected accordingly. This correction shall apply to both over and under registration.

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HAMPSTEAD AREA WATER CO., INC.

TERMS AND CONDITIONS cont.

- J. <u>Tampering</u>. If a meter, including the remote register and interconnecting cable wire or other connections or equipment of the Company, are found to have been interfered with, diverted, damaged, or tampered with, the customer shall be assessed a charge not to exceed the actual cost of repair or replacement, if necessary, to such meter installation; and service may be terminated without notice. Furthermore, the seal on the meter shall be broken only by authorized Company personnel. An unauthorized broken seal shall constitute tampering.
- 6. <u>Hot Water Tanks</u>. All customers having direct pressure hot water tanks or appliances must place proper automatic vacuum relief valves in the pipe system to prevent any damage to such tanks or appliances should it become necessary to shut off the water on such direct pressure installations only at the customer's risk, and in no case will the Company be liable for any damage occasioned thereby.
- 7. <u>Use of Water</u>.
 - A. <u>Waste and Leaks</u>. Customers shall prevent all unnecessary waste of water. They shall not allow it to run to prevent freezing or longer than necessary for proper use. Water will not be supplied at fixture rates for any continuous-flow device. The Company shall determine what constitutes waste or improper use and will restrict the same when necessary.
 - B. Service may be disconnected without notice for any of the following reasons and in accordance with PUC 1203.11:
 - 1. Willful waste of water.
 - 2. Tampering with Company property.
 - 3. Vacancy of the premises.
 - 4. Cross-connecting the Company's service with any other supply source.
 - 5. Violation of restricted use rules properly made by Water Company.
 - C. <u>Restricted Use</u>. When necessary to conserve supply or to maintain pressure, the Company may restrict or prohibit the use of hand hoses, lawn sprinklers, and underground irrigation systems.

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8. <u>Cross-Connections</u>.

Cross-Connection of any water supply with that of a public water supply is prohibited.

9. <u>Tampering.</u>

All gates, valves, shut-offs and standpipes which are the property of the Company shall not be opened or closed or tampered with in any way by any person other than an authorized person of the Company

- 10. Company Liability.
 - A. The Company will not be responsible for any damage caused by shut-offs in the mains or service pipes, because of shortage of supply, setting or removing meters, repairs, construction, or for other reasons beyond the control of the Company. No refunds to customers served on fixture rates will be made unless the interruption is in effect for a continuous period in excess of (10) days, in which case a proportional refund will be made. Notice of shut-off will be given when practicable; However, nothing in this rule shall be construed as requiring the giving of such notice.
 - B. The Company will not be responsible for damage caused by dirty water which may be occasioned by periodic cleaning of pipes, reservoirs, or standpipes, or the opening or closing of any gates, valves, or hydrants, or any other cause due to no lack of reasonable care on the part of the Company.
- 11. Public Hydrants.

Hydrants may not be used for any purpose other than the extinguishment of fires and for such other purposes as may be mutually agreed to by the Company and the municipality. In no case shall hydrants be opened by any person other than an agent of the Company or a duly authorized representative of the municipality.

- 12. Private Fire Protection.
 - A. An application for private fire service must be accompanied by a plan of the proposed piping system, together with a statement telling for what other purpose the system might be used.

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- B. All water supplied through fire service pipes may, at the option of the Company, be metered and special measuring or detecting devices may be installed, and all such meters and devices shall be approved, furnished and set by the Company at the customer's expense.
- C. Where a standpipe, reservoir, tank or cistern is used it shall be constructed so as to shield and protect the water from all possible contamination in a manner satisfactory to the Company.
- D. In the construction of standpipes, reservoirs, tanks, and cisterns, provision shall be made for means of easy access to their interiors by agents of the Company for the purpose of inspection and to permit cleaning as required by the Company; also an draw-off pipe shall be fitted for the purpose of drawing off all water periodically for inspection and such draw-off pipe shall not be connected with a sewer or drain in any way that would permit pollution of the water.

13. Payment for Service.

- A. <u>Bills</u>. Bills for water service will be rendered periodically in accordance accordance with the "Terms of Payment" specified in the applicable rate schedule and are due and payable at the office of the Company upon presentation. Water charges cannot by lease, contract, agreement or otherwise be transferred by a customer for payment of water charges.
- B. <u>Deposits</u>. In order to protect against loss, a deposit may be required when the following situations occur:
 - New residential service may require a cash deposit or other guarantee when:
 - (a) The customer had a prior account with a similar type of utility within the last three years which remains in arrears and is an undisputed overdue balance.
 - (b) Any utility has successfully obtained judgement against the customer during the past two years for non-payment of a delinquent account, for utility service.
 - (c) A similar type utility has disconnected the customer's service within the last three (3) years because of violations of that utilities tariff provisions.

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- (d) The customer requests short-term service (for a period of less than 12 consecutive months) and the customer has been delinquent in an account with any other utility within the six (6) months prior to application
- 2) Existing residential service will require a cash deposit or other quarantee when:
 - (a) The customer has had two (2) disconnect notices within a twelve (12) month period.
 - (b) The service of the customer has been discontinued for non-payment of a delinquent account.
 - (c) The service has been disconnected for violation of the Company's tariff provisions.
- 3) The customer's account will be credited annually with interest equal to the prime rate on all deposits from the date of deposit to the date of termination. Deposits, plus any accrued interest thereon, less any amount due the Company, will be refunded within 60 days of termination of service. When a deposit is applied against an account which has been terminated, interest shall cease to be accumulated on the balance at the date of termination. In lieu of a cash deposit, the Company will accept an irrevocable written guarantee of a responsible party as a security for a customer service account. The receipt of a deposit by the Company shall in no way relieve the customer from compliance with the Company's regulations as to the prompt payment of bills, nor constitute a waiver or modification of the practices of the Company for the discontinuance of service for non-payment of any sum due for service rendered.

The above provisions concerning service deposits are separate and apart from the terms and conditions of deposits for booster stations, main pipe extensions, service installation, special contracts and other special provisions.

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14. <u>Discontinuance of Service – by Company</u>

- A. <u>Disconnection With Notice Residential</u>
 - 1) The Company may disconnect service to a residential customer after appropriate notice under PUC 1203.11 if:
 - (a) The customer has failed to pay within 30 days following the postmarked date of any proper undisputed bill or deposit request:
 - (b) The customer has failed to abide by the terms of a payment agreement pursuant to section (4) below.
 - (c) The customer refuses to give reasonable access to his premises for necessary inspection of utility property.
 - (d) The Public Utilities Commission orders the disconnection.
 - 2) Notice may be sent not less than thirty (30) days after the postmark date of the original bill. Written notice of the Company's intent to disconnect shall be postmarked at least fourteen days in advance of the date of disconnect.
 - (3) Service shall be disconnected only between the hours of 8 a.m. to 3:30 p.m. on any regular business day, but not preceding a day on which the company's business office will be closed.
 - (a) Prior to disconnection, the Company employee disconnecting the service shall notify an adult occupant of the premises or leave a note if no adult is present. The note shall contain the procedure to have service re-established.
 - (b) The Utility employee disconnecting the service shall accept payment in full of the bill tendered prior to his commencing the disconnection to prevent disconnection. In such event, the employee shall give a receipt and leave the service intact. The Company will charge a fee to customer for collection of payment at the customer's premises equal to reconnection fee.
 - (c) The Company will restore service promptly upon the customer's request when the cause for disconnection has been removed and the customer has paid a reconnection fee of an amount equal to the company's normal service charge as enumerated in section 17A (Page 13).

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- When a customer cannot pay a bill in full, the Company shall continue to serve the customer if the customer pays a reasonable portion, at least 25%, of the outstanding bill in reasonable installments and to pay all future bills within 30 days following the postmarked date of the bill.
- 5) <u>Customer Appeals</u>. If a customer disputes a bill, the customer must request a conference with the Company prior to the date of disconnect. The appeals process shall comply with the procedures prescribed by the Public Utilities Commission.
- Medical Emergency. No service will be disconnected when the Company is advised that a medical emergency exists at the location, or would result from the disconnection, in accordance with procedures set forth Commission Rule No. 8.A.2,C, (1), (C).
- B. <u>Disconnection Without Notice Residential</u>
 Service may be disconnected without notice for any of the following reasons:
 - 1) Fraudulent use or procurement of service by the customer.
 - 2) Violation of restrictions or prohibitions of water use as described in section 7,b.
 - 3) Violation of rules which endanger life or property.
 - 4) Tampering with company property.
 - 5) Abandonment of premises.
- C. Accounts Involving Landlord Tenant Relationships
 In the event that the Company desires to discontinue service of an account involving a landlord-residential tenant relationship, the Company shall notify the Commission of the intent. Thereafter, the Company shall follow the procedure as prescribed by the Commission.
- 15. <u>Vacancy of Premises</u>.
 Until the Company is notified in writing of a change in occupancy, the customer of record will be held responsible for all charges.

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16. <u>Miscellaneous Charges</u>.

A. Service Calls

There will be a charge for any and all service calls that occur due to no lack of reasonable care on the part of the Utility. Effective until further notice, the hourly charge, not including materials, equipment use, or transportation, will be as follows:

During regular working hours \$45.00 Off regular hours & weekends \$67.50

B. <u>Service Connection Charge</u>

There will be a service charge for turning off or turning on water at customer's request. The service charge will be equivalent to the sum of the cost of one hour of labor time as shown in part A of this section.

C. <u>Meter Testing Charge</u>

There will be fee for all requests to test water meters, pursuant to section 5, part H of this tariff. The service charge will be equivalent to the sum of the cost of one hour of labor time as shown in part A of this section.

D. <u>Penalty for Bad Checks</u>

Whenever a check or draft presented for payment is not accepted by the institution on which it is written, the Utility will impose a charge of \$5.00 or the processing fee, whichever is greater.

17. Right of Access.

Any authorized company representative shall have the right and be permitted access to customer's premises at any time to inspect the plumbing, fixtures, appliances supplied with water and set, read, remove, replace or repair meters.

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18. <u>Air Conditioning.</u>

All air conditioning equipment using water to cool the compressor or refrigerant installed or replaced after May 15, 1996, where the total installed capacity, in one or more units, is in excess of 3 tons, shall include a water conserving device, thereby limiting the use of water to that lost by evaporation. The water conserving device may be a cooling tower, spray pond, evaporating condenser, or other equipment by which water is cooled and recirculated. If a customer collects the water discharged from the air conditioning equipment and uses the entire amount so discharged in other normal manufacturing uses, the above regulation will not apply.

19. Main Pipe Extensions.

A. General Terms:

Main pipe extensions will be made upon petition of prospective customers, subject to the following terms and conditions:

- 1) Main pipe extensions shall be laid by the Company or its authorized representative and shall be the property of the Company. Main pipe extensions on private property may be installed by the Customer at the Customer's option. Inspection of such work shall be provided by the Company and the cost of said inspection will be paid by the customer.
- 2) Highways or streets in which an extension is to be made must have been laid out, lines and grades established, rough-graded, and approved by the municipality. In addition, an extension on private property may, at the discretion of Walnut Ridge Water Co., Inc. be made if:
 - (a) access along a public highway or street is not feasible; and
 - (b) the prospective customer(s) provide without expense or to the Company, the necessary permits, consents, and easements providing the Company with suitable legal rights for the construction, maintenance and operation of pipelines, and equipment including the right to excavate whenever necessary.
- 3) The size of pipe shall be determined by the Company in accordance with conditions surrounding the extension, including the possibility of future expansion and fire protection. If in the opinion of the company a pipe smaller than 8" in diameter is sufficient the Company may, in its sole discretion, install such smaller pipe and the cost will be based upon the size of the pipe to be installed.

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- The estimated construction cost shall be based on the average cost of 8" pipe installed during the previous year plus 10%. Where it is anticipated that abnormal costs will be encountered, the required deposit will be based on 150% of the previous yearly average. The customer advance will be adjusted to the actual cost, when the actual costs are known.
- 5) Special contracts will be negotiated whenever in the opinion of the Company the regular extension plan should not be used or is not feasible. Each special contract shall be submitted to the Commission for approval.
- All main pipe extensions will comply with the specifications and standards set forth in the Company's "Walnut Ridge Water Co., Inc.,Technical Specifications for Main, Hydrant and Service Installations (Hampstead, NH)".
- The Company may refuse to render service in any case where the estimated revenue from the applicant is expected to be insufficient to warrant the Company making the investment necessary to supply the desired service under the applicable rate and the applicant refused to negotiate an equitable agreement for the desired service, which agreement would usually require a contribution from the applicant for the capital cost of construction to render the desired service.

B. For an Individual Customer or Group of Customers:

For each customer served at the regular filed and published tariff rates the Company will, at its own expense, extend its main a distance not to exceed 25 feet. This provision does not apply to areas on high pressure service. For the purpose of this section, each service connection installed to serve premises improved with structures of a permanent nature will be considered as one customer.

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- 2) For extensions averaging more than 25 feet per customer, the customer or customer group will be required to make a "Customer Advance for Construction" to be deposited with the Company in advance of construction. The Customer Advance will be the construction cost as defined in section 20., A., 4. Over the allowance allocable to Fire Protection. The amount allocable to Fire Protection will be determined by capitalizing the inch-foot charge for the extension in excess of 25 feet per customer at 15% over annum.
- 3) If during the period of five years immediately following the date of of the original contract an additional customer or customers are connected to an extension made under a deposit agreement, the deposit requirements will be recomputed according to the new density established and the new customer or customers will be required to deposit their proportional part of the total deposit and pro-rata refund made to the original depositors or successors in title.
 - 4) If a subsequent main extension is made, either continuous or lateral, supplied from the original extension upon which a deposit is still refundable, a recalculation will be made on the basis of the customer density thereby established. If the customer density is increased thereby it will be combined with the original extension and pro-rata and equitable refunds will be made to the original depositors or successors in title. If the customer density is decreased thereby then such extension will be considered a new and separate extension.

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C. For Developers:

Extensions requested to provide water service to a prospective housing development or for the other purposes of a speculative nature, as determined by the Company, will be treated as a "developer" extension subject to terms and conditions set forth below:

- 1) For extensions installed by the Company, the Company may require the developer to advance the entire estimated construction cost as defined in section 20, A., 4, including fire hydrants required by the municipality. The company may require the installation of larger pipe in anticipation of future development. Additional cost to install the larger pipe will be paid for by the Company. The developer's advance will be adjusted to the actual main extension cost.
- Professions installed by the developer, the Company may require payment in advance of construction of a main pipe extension fee of \$3.00 per foot to defray the Company's costs of engineering, inspection and administration associated with main extensions.
- 3) The developer will not receive any pro-rata refunds for subsequent customers connected to the main or lateral extensions of new mains. The developer will not receive credit for fire protection charges resulting from the extension.

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AVAILABILITY:

This schedule is available to all metered water service in the franchise area of Colby Pond, Danville, NH.

CHARACTER OF SERVICE:

The Company will make every effort to maintain normal pressures but shall not be liable for the failure of either the supply or the distribution system when such failure is due to the elements, natural causes, breaks, leaks, unusual or concurrent droughts, or waste or unlawful use of water. Outdoor use may be restricted.

RATES:

Base Charge - \$13.52

All Consumption - \$3.43 per 100 cubic feet.

TERMS OF PAYMENT:

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AVAILABILITY:

This schedule is available to all metered water service in the franchise area of Hampstead, NH

CHARACTER OF SERVICE:

The Company will make every effort to maintain normal pressures but shall not be liable for the failure of either the supply or the distribution system when such failure is due to the elements, natural causes, breaks, leaks, unusual or concurrent droughts, or waste or unlawful use of water. Outdoor use may be restricted.

RATES:

Base Charge - \$7.17

All Consumption - \$1.99 per 100 cubic feet.

TERMS OF PAYMENT:

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GENERAL SERVICE - METERED

RATE SCHEDULE - "GM"

AVAILABILITY:

This schedule is available to all metered water service in the franchise area of Brickett's Mill, Hampstead, NH.

CHARACTER OF SERVICE:

The Company will make every effort to maintain normal pressures but shall not be liable for the failure of either the supply or the distribution system when such failure is due to the elements, natural causes, breaks, leaks, unusual or concurrent droughts, or waste or unlawful use of water. Outdoor use may be restricted.

RATES:

Base Charge - \$25.00

All Consumption - \$5.50 per 100 cubic feet.

TERMS OF PAYMENT:

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AVAILABILITY:

This schedule is available to all metered water service in the franchise area of Kent Farm, Hampstead, NH.

CHARACTER OF SERVICE:

The Company will make every effort to maintain normal pressures but shall not be liable for the failure of either the supply or the distribution system when such failure is due to the elements, natural causes, breaks, leaks, unusual or concurrent droughts, or waste or unlawful use of water. Outdoor use may be restricted.

RATES:

Base Charge - \$8.45

All Consumption - \$2.35 per 100 cubic feet.

TERMS OF PAYMENT:

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AVAILABILITY:

This schedule is available to all metered water service in the franchise area of Rainbow Ridge, Plaistow, NH.

CHARACTER OF SERVICE:

The Company will make every effort to maintain normal pressures but shall not be liable for the failure of either the supply or the distribution system when such failure is due to the elements, natural causes, breaks, leaks, unusual or concurrent droughts, or waste or unlawful use of water. Outdoor use may be restricted.

RATES:

Base Charge - \$7.17

All Consumption - \$1.99 per 100 cubic feet.

TERMS OF PAYMENT:

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AVAILABILITY:

This schedule is available to all metered water service in the franchise area of Stoneford, Sandown, NH.

CHARACTER OF SERVICE:

The Company will make every effort to maintain normal pressures but shall not be liable for the failure of either the supply or the distribution system when such failure is due to the elements, natural causes, breaks, leaks, unusual or concurrent droughts, or waste or unlawful use of water. Outdoor use may be restricted

RATES:

Base Charge - \$13.21

All Consumption - \$3.78 per 100 cubic feet.

TERMS OF PAYMENT:

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AVAILABILITY:

This schedule is available to all metered water service in the franchise area of Oakhill, Chester, NH.

CHARACTER OF SERVICE:

The Company will make every effort to maintain normal pressures but shall not be liable for the failure of either the supply or the distribution system when such failure is due to the elements, natural causes, breaks, leaks, unusual or concurrent droughts, or waste or unlawful use of water. Outdoor use may be restricted.

RATES:

Base Charge - \$9.54

All Consumption - \$3.52 per 100 cubic feet.

TERMS OF PAYMENT:

Bills under this rate are net and will be rendered quarterly, and are due And payable upon presentation. All accounts 30 days past due will be assessed a late fee of \$10.00 at the discretion of the Company.



00-059

Issued: October 13, 2000

Effective:

Issued by: Peter A. Lewis

Title: President

NHPUC NO. 2 WATER HAMPSTEAD AREA WATER CO., INC

GENERAL SERVICE - METERED

RATE SCHEDULE - "GM"

AVAILABILITY:

This schedule is available to all metered water service in the franchise area of Walnut Ridge (Atkinson), NH.

CHARACTER OF SERVICE:

The Company will make every effort to maintain normal pressures but shall not be liable for the failure of either the supply or the distribution system when such failure is due to the elements, natural causes, breaks, leaks, unusual or concurrent droughts, or waste or unlawful use of water. Outdoor use may be restricted.

RATES:

Base Charge - \$8.00

All Consumption - \$2.05 per 100 cubic feet

TERMS OF PAYMENT:

Bills under this rate are net and will be rendered quarterly and are due and payable upon presentation. All accounts thirty (30) days past due will be assessed a late fee of Ten Dollars (\$10.00) at the discretion of the Company.

Authorized by NHPUC Order # 23,954 in Docket DW-01-0204

Issued: Current

Issued by:

Peter A Lawis

Effective:

May 19, 2002

Title:

GENERAL SERVICE - METERED

RATE SCHEDULE - "GM"

AVAILABILITY:

This schedule is available to all metered water service in the franchise area of Bryant Woods (Atkinson), NH.

CHARACTER OF SERVICE:

The Company will make every effort to maintain normal pressures but shall not be liable for the failure of either the supply or the distribution system when such failure is due to the elements, natural causes, breaks, leaks, unusual or concurrent droughts, or waste or unlawful use of water. Outdoor use may be restricted.

RATES:

Base Charge - \$8.00

All Consumption - \$2.05 per 100 cubic feet

TERMS OF PAYMENT:

Bills under this rate are net and will be rendered quarterly and are due and payable upon presentation. All accounts thirty (30) days past due will be assessed a late fee of Ten Dollars (\$10.00) at the discretion of the Company.

Authorized by NHPUC Order # 23,954 in Docket DW-01-0204

Issued: Current

Issued by: 4

Peter A .Lewis

Effective:

May 19, 2002

Title:

GENERAL SERVICE - METERED

RATE SCHEDULE - "GM"

AVAILABILITY:

This schedule is available to all metered water service in the franchise area of Lancaster Farms, (Salem,) NH

CHARACTER OF SERVICE:

The Company will make every effort to maintain normal pressures but shall not be liable for the failure of either the supply or the distribution system when such failure is due to the elements, natural causes, breaks, leaks, unusual or concurrent droughts, or waste or unlawful use of water. Outdoor use may be restricted.

RATES:

Base Charge - \$15.00

All Consumption - \$2.20 per 100 cubic feet

TERMS OF PAYMENT:

Bills under this rate are net and will be rendered quarterly and are due and payable upon presentation. All accounts thirty (30) days past due will be assessed a late fee of Ten Dollars (\$10.00) at the discretion of the Company.

Authorized by NHPUC Order # 23,954 in Docket DW-01-0204

Issued: Current

Issued by:

Peter A. Lewis

Effective:

May 19, 2002

Title:

HAMPSTEAD AREA WATER CO., INC.

GENERAL SERVICE - METERED

RATE SCHEDULE - "GM"

AVAILABILITY:

This schedule is available to all metered water service in the franchise area of Maplevale/Cricket Hill, E. Kingston, NH.

CHARACTER OF SERVICE:

The Company will make every effort to maintain normal pressures but shall not be liable for the failure of either the supply or the distribution system when such failure is due to the elements, natural causes, breaks, leaks, unusual or concurrent droughts, or waste or unlawful use of water. Outdoor use may be restricted.

RATES:

Initial Rate - \$25.49 per a quarter

TERMS OF PAYMENT:

Bills under this rate are net and will be rendered quarterly and are due and payable upon presentation. All accounts thirty (30) days past due will be assessed a late fee of Ten Dollars (\$10.00) at the discretion of the Company.

Authorized by NHPUC Order #24,299 in Docket DW 03-150

Issued:

April 8, 2004

Peter A. Lewis

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Effective:

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Title:

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